## Hollinwell (Notts Golf Club Ltd)

#### Visitor Terms and Conditions

## **Booking conditions**

- A 50% non-refundable deposit is required to secure the booking. A provisional enquiry
  will be held for 14 days after which the tee time will be released unless a deposit has
  been paid.
- The balance payment for green fees is required 90 days before the date of play.
- Within 90 days of the day of play, all balance payments received are non-refundable.

### **Reduction in Numbers**

- Groups can reduce in numbers up to 2 weeks before the day of play with no penalty. The total deposit will be applied to the balance for the remaining players.
- Within two weeks of the day of play, if numbers are reduced, the green fees for the cancelled players will need to be paid.
- Catering numbers are to be supplied within 7 days of the day of play, otherwise the numbers confirmed 2 weeks prior to play will be charged.

## **Grouping Golfers**

- Any single golfers wishing to play alone are allocated times after 3:00pm or in the winter months 4 hours before sunset. Single players must be prepared to be paired with other groups when possible.
- If earlier tee times are required, then single golfers must be paired up with another group.
- Due to limited tee time availability the Club reserve the right to pair up any two ball bookings.

### Cancellation

- We regret that we cannot offer refunds due to delayed/cancelled flights or travel plans, personal injury or illness. We recommend that you have travel insurance to cover this eventuality.
- Pre-booked services such as refreshments and buggies unused on the day will be liable for full payment.

# **Alteration of Booking**

• Subject to availability, tee times can be moved to an alternative date within a year of the original booking. Should the Green Fees increase, the difference will be charged.

#### **Adverse Weather**

• If you are unable to complete the round of golf due to the course closure, you will be entitled to re-book or receive a refund for the part of the round unplayed. If the course is open and you decide not to play, no refund will be given.

### **PGA Professionals**

- PGA professionals will receive a courtesy of the course when bringing 3 or more guests paying a full green fee.
- When their guests are on a green fee package including food, the PGA professional will be required to pay for the food element of the package.

#### Dress code

• We want you to have a relaxed and enjoyable visit to Hollinwell, and we will do all we can to make your day memorable. Our dress code is fairly relaxed, and you can find this on our website. We would appreciate if the group organiser could familiarise themselves with this and communicate it in an appropriate way to your group.